

**INFORMATION ITEM: PLANNING COMPLIANCE TEAM QUARTERLY REPORT ON ACTIVITY & PERFORMANCE – (September – December 2015)**

Description	No.	Comments
Complaints Received	<b>171</b>	The number has risen by 21 from the last quarter
Complaints Resolved (cases closed as % of cases received)	<b>185</b>	The number has risen by 42 from the last quarter
Complaints on Hand/Pending	<b>145/126</b>	Cases on hand has fallen by 25 since the last quarter and the number of cases pending has fallen by 20
<b>Enforcement Notices Served</b>		
Type of Notice	No.	Comments
Stop Notice	1	15/00420/ENFBCN 270 Eastfield Road
Temporary Stop Notice	1	15/00420/ENFBCN 270 Eastfield Road
Change of Use Notice	1	12/00499/ENFACC RP Meats Ltd 55 Cherry Orton Road Orton Waterville
Breach of Condition Enforcement Notice	1	15/00420/ENFBCN 270 Eastfield Road
<b>Total Notices Served</b>	<b>4</b>	

<b>Enforcement Notices Complied With</b>		
Stop Notice		
Breach of Condition	1	14/00274/ENFACC Land To Rear Of 71 Parliament Street 15/00420/ENFBCN 270 Eastfield Road
Operational Development Notice	2	11/00154/ENFOTH Priory Store 44 Priory Road 13/00496/ENFCOU Land To The Rear Of 1125 Bourges Boulevard
Change of Use Notice	3	14/00506/ENFCOU 314 - 316 Lincoln Road Peterborough 13/00188/ENFCOU 787 Lincoln Road 15/00066/ENFCOU 8 Elm Street Woodston
S215 Notice	1	14/00352/ENF215 249 Peterborough Road Stanground
Advert Removal Notice (22 days)	1	15/00020/ENFAD 83 - 89 Cromwell Road
<b>Total Notices Complied with</b>	<b>8</b>	

<b>Enforcement Notices Due to be Complied Within the Quarter</b>		
Site	Date Due	Comments
<b>Total</b>	<b>0</b>	

<b>Other Notable Outcomes</b>		
<b>Court Action Agreed</b>		
14/00314/ENFOTH 221 and 221B Lincoln Road Peterborough PE1 2PL	1	Failure to comply with enforcement notice. Summons Issued and court date agreed
	1	
<b>Prosecutions</b>		
Type of Notice	No.	Comments, including cost

		awards
12/00500/ENFGAR 15 Serlby Gardens Netherton	1	Failure to comply with enforcement notice. Person found guilty and fined

<b>Performance Measures</b>			
	Description	% / Time	Comments
	% of cases closed within 8 weeks if No Breach found.	64%	Target of 80%
	Average time (weeks) to resolve all cases closed last quarter.	28 weeks	
LPI	% of complaints acknowledged within 3 working days.	94%	Target of 80%
LPI	% of site inspections carried out within 7 days of acknowledgement.	95 %	Target of 80%

<b>Cumulative Compliance Performance</b>			
Description	Target	This quarter	Yearly average
Enforcement cases closed within 8 weeks if no breach found.	80% within 8 weeks	64%	72.%
Acknowledgement of enforcement complaints.	80% within 3 working days	94%	97%
Enforcement site visits carried out within 7 days of acknowledgement.	80% within 7 days	95%	98%